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CORPORATE RESPONSIBILITY

ANNUAL REVIEW 2010



THOMSON REUTERS™



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CORPORATE RESPONSIBILITY

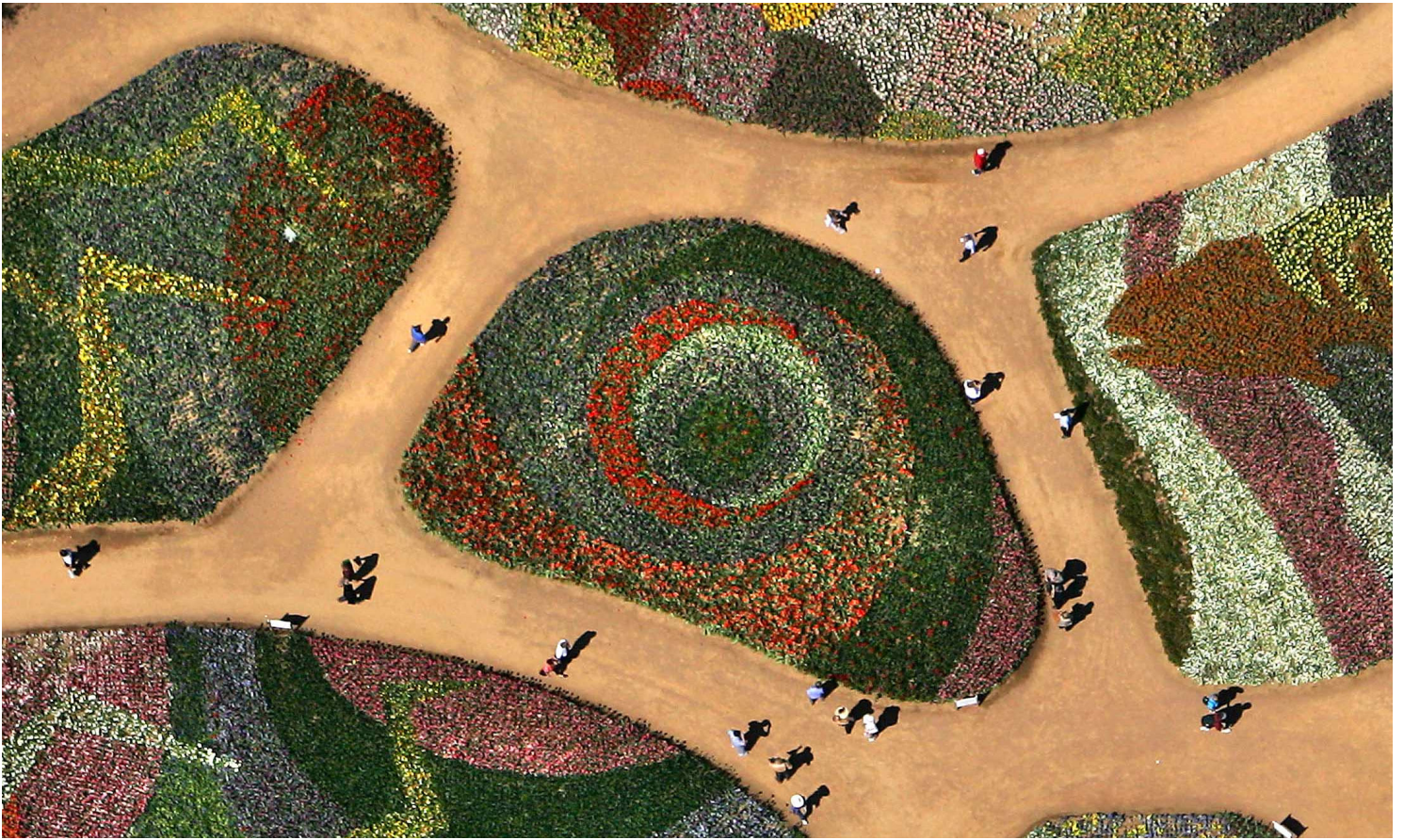
Corporate Responsibility (CR) is an integral part of the way we do business. Our CR Policy describes how we manage our relationships with stakeholders across four areas: the community (the places and societies in which we operate), our workplace (employees), the environment and the marketplace (customers, suppliers and investors). By articulating focus areas, we are able to define our responses to global standards and charters in ways that are meaningful and relevant to our business.

AWARDS & RECOGNITION

2010 saw our Corporate Responsibility efforts at Thomson Reuters receive external recognition from:

- Ethisphere's World's Most Ethical Company
- Financial Times/Just Means Social Innovation Award for Reuters Market Light
- Business in the Community's Award for Excellence for Reuters Market Light
- Corporate Knights Best 50 Corporate Citizens
- Carbon Disclosure Project's Global 500





REUTERS/Tim Wimborne

COMMUNITY

As a global business we support our employee's volunteering efforts, pro bono work and community activities from a local to a global scale – making a positive difference in the world around us.

VOLUNTEERING

Our networks of CR Ambassadors across the business work in their individual locations to support causes local to their offices. In 2010 our employees exemplified a commitment to the community by volunteering nearly 16,000 hours to charitable organizations. Our CR networks engage with staff not only to donate their time and energy but more importantly to share their business skills with community organizations.

As part of the business's commitment to developing talent a number of employees from across all areas of the business engaged in an 11 week development program to push global boundaries and develop leadership skills. Through the Generate program our high performing talent engaged in a week-long experience in Mumbai where participants worked with five local community partners by practically supporting their work through their business and leadership skills. Thomson Reuters employees were able to deliver meaningful and relevant resources to much needed projects in the region to support their sustainability.

Throughout 2010 our legal division donated more than US \$20M worth of Westlaw services to support the charitable efforts of our customers, this work continues to support organisations that rely on the transparency of the legal system and supports our mission to help it perform better.

COMMUNITY GIVING

The community service efforts of our staff are rewarded through our annual Community Champion Awards which celebrated its 10th anniversary in 2010, donations of \$200,000 supported 65 charities across the globe and our Matching Gifts program resulted in US \$1.5M donated to charities which are locally supported by our global employees. In locations where we have a large employee base, local giving is also supported.

THOMSON REUTERS FOUNDATION

The Thomson Reuters Foundation, a not-for-profit organization, leverages skills and expertise across our organization to increase trust and access to the rule of law, save lives through the provision of trusted information and improve standards of journalism. In 2010, the Foundation successfully launched and continued to develop three major programs:

- The **Emergency Information Service** to give vital information to affected populations by SMS in their language was triggered in Haiti after the massive earthquake of January 12. 92% of Haitian users said they found the messages “very useful” and 96% forwarded to friends and family.
- **TrustLaw**, to spread the practice of pro bono worldwide and connect lawyers working for free with social entrepreneurs and NGOs in need of legal support. Launched in July with 180 members covering 140 countries, TrustLaw Connect has 330 members five months after, 75 projects received. 70% of the lawyers work outside of the US, UK and Australia. TrustLaw is also an international hub of news and a database on anti-corruption and Women’s rights.
- **AlertNet.org**, the first humanitarian news website, and relaunched in December, and rebuilt with new services.



REUTERS/Amit Dave

ENVIRONMENT

As a provider of electronic information we seek to operate our data centers and our global real estate portfolio as efficiently as possible. In 2010 we launched a project to collect annual consumption data from across our business to provide a comprehensive assessment of our environmental impact for 2008, 2009 and 2010. This foundation work will support us as we develop a robust environmental strategy for the business including target setting and reporting.

GREEN TEAMS

Our network of 75 staff-led Green Teams across the globe are engaging with colleagues and managers to support the environment in which we live and work. These networks of committed individuals are core to our environmental story as they work with stakeholders in each location to inspire and implement change. Joining together in April 2010, our Green Teams hosted Green Week events and activities in celebration of Earth Day. Each Green Team chose to highlight and support different environmental issues and themes as relevant to their individual locations. There were some common themes arising across the globe however no two locations were the same – a reflection of the diversity within our global business.



REUTERS/Todd Korol

MARKETPLACE

We work with suppliers who share our high ethical standards. In support of this commitment, we launched our Supply Chain Ethical Code in 2010. This Code is built into new supplier contracts. Additionally, we look for opportunities to engage with small, minority-owned and other diverse suppliers in the marketplace. Reducing our environmental impact is also high on our agenda. For example, we are starting to work with utility partners to source cost effective, renewable energy to power our facilities. Together with our suppliers, we strive to be ethically, environmentally and economically responsible.

POINT CARBON

In May 2010 Thomson Reuters acquired Point Carbon, a provider of essential trading analytics, news and content for energy and environmental markets. This service, alongside that of Asset4 means that as a business we are equipped to deliver information that supports our Corporate Responsibility aims.



REUTERS/Chor Sokunthea

WORKPLACE

As a global organization we know that people make the difference and we seek to develop talent in every area of our business. Our diverse workforce is supported through a number of staff-led groups across the business which offers peer-to-peer mentoring, resources and networks to employees. These include, but are not limited to Women, Black, LGBT (Lesbian, Gay, Bisexual, Transgender), Asian Pacific, Hispanic, disabled and military veteran personnel. Many of these groups have executive sponsors providing direct access to our senior leaders, and allowing them to hear first hand of the various challenges and concerns of group members.

CODE OF BUSINESS CONDUCT & ETHICS

Our business is founded on integrity, independence and freedom from bias which is codified through the Thomson Reuters Trust Principles and reinforced by our Code of Business Conduct and Ethics. All our employees are required to complete a thorough review and acknowledge this Code which reflects our values as a corporation and our approach to doing business. We also operate an independent Business Compliance and Ethics hotline to deal with queries and report concerns.

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